

UACCB CourseStorm Non-Credit Course Refund Policy

To be eligible for a refund, you must cancel your reservation in writing at least five business days in advance of the course start date. Requests postmarked after this deadline will not be eligible for a refund.

You may email your refund request to WorkforceEd@uaccb.edu or mail it to:

UACCB

Attn: Community Education – WTC 1201 2005 White Drive Batesville, AR 72501

If you paid for the course using a debit or credit card, a non-refundable 10% processing fee will be retained per class for canceled registrations. This fee helps cover the cost we must pay to our course registration vendor, regardless of attendance. If we cancel the class, no processing fee will be charged.

Any costs for materials or admission tickets purchased on your behalf—for classes or day trips—will also be deducted from the refund amount. If we cancel the class, no material or admission fees will be charged.

Refunds are issued to the original credit or debit card used during registration. We are unable to offer refunds or prorated fees for missed classes or absences.